



VETS RECOVER

Transforming the Culture of Care

IF YOU AREN'T HAPPY....LET US KNOW!

Veterans Recovery Resources strives to create a warm, welcoming, and compassionate environment that meets the needs of our valued clients. We consider it an honor and privilege to serve you.

As a client, you have a right to be protected from harm or any form of mistreatment. If you feel you have been harmed or mistreated in any way, please call 251-405-3515.

You may also file a formal grievance in writing, within 30 days of the occurrence by:

Emailing incidents@vetsrecover.org

Mail: 1200 Springhill Ave. Mobile, AL 36604

You may also call any of the following agencies:

Alabama Department of Mental Health and Substance Abuse Advocacy Office
(334-242-3454/1-800-367-0955)

Alabama Elder Abuse Reporting (1-800-458-7214)

Alabama Disabilities Advocacy Office (1-800-826-1675)

Mobile County Department of Human Resources (251-450-7001)

There will be no negative consequence for filing a complaint.